

Charges and Compensation Fees

from 2.1.2019

| Overdue Charges and Reminder Fees | |
|---|-------------------------------------|
| Overdue charge | 0.30 €/loan/calendar day * |
| Overdue charge, Vippi quick loans | 0.50 €/loan/calendar day * |
| Overdue charge, children´s materials or materials loaned by children under 15 or home service customers | free of charge |
| Overdue notice | 1 € |
| Invoicing fee | 10 € |
| Costs for collection | varies case-by-case |
| Service Charges | |
| Reservation to item held by Tampere City Library | free of charge |
| Reservation to item held by other PIKI library | 2 € |
| Uncollected reservation This does not apply to any material from the children's and teens' department, those under 15 years of age, the mobile library, home service customers or regional reservations. | 1 € |
| Inter-library loan request | 4 € ** |
| Copy/print, black and white | 0,30 €/A4 0,50 €/A3 |
| Copy/print, color | 2 €/A4 3 €/A3 |
| 3D outprint, vinyl transfer tape/10 cm | 1 € |
| Service copy of newspaper microfilms | 3 € |
| Compensation Fees | |
| Replacing a lost or damaged library card | 2 € |
| Lost or damaged material | Purchase price or new item + 2 € |
| Lost or damaged DVD, Blu-Ray, CD-Rom or video game | 40 € |
| Lost or damaged locker key | 20 € |

A customer can also substitute a similar item for lost or damaged material.
It is not possible to substitute a similar item for a Blu-ray disc, DVD, CD-ROM or video game.

A customer loses their borrowing privileges, when the sum of unpaid fees and charges exceeds 15 €.

*) Overdue charge at most 9 €/loan

***) + charge set by the lending library

